

## Appendix 4

Dear Sirs

I write today on behalf of myself, My Son, My Daughter,

The Three properties are situated .....The Dukestown Club and has a family we are the occupiers of the three properties,

Please could I ask you to accept our representations as three individual representations for the purpose of the review.

As you are aware we have been having continuous problems together with the entire neighborhood, for nearly 2 years, and have sent an enormous amount of complaints to both the environmental health team, the licencing team, the police over the period of nearly 2 years on a weekly basis and ask with respect if our complaints & evidence over the same period can be submitted on our behalf by yourselves at the hearing review,

Listed below briefly, are the problems we are suffering due to the activities of the Dukestown club and its patrons.

1, Loud Music, recorded and live which can be clearly heard over the televisions in our living rooms, in the bedrooms, in fact throughout the whole of the three properties.

when this activity takes place it seems to be turned up more excessively at 10-30pm until 12-00am and continues on to the early hours.

I feel at this review, the hours of the playing of recorded music and live music should be reduced, taking into account that this is a residential area and the premises is completely surrounded by residential properties to all elevations.

2, The car park was turned into a beer garden over the last 18 months, the tarmac area was covered over with false grass and picnic tables encouraging patrons to gather outside.

There has been loud music and live music played in the car park at excessive levels and even a speaker system which could be controlled off the patrons mobile phones.

I believe that the car park area should have change of use planing permission granted before being used in this way and I would strongly object due to the noise and disturbance this has been causing would continue to cause in the futue.

I also believe that the consumption of alcohol should not be permitted in the car park and on the pavement outside.

3, The patrons are out in the car park area Drinking, talking [but they don't seem to talk they shout, in point of fact you can hear this inside our properties with the windows closed] swearing, taking dirty about members of the opposite sex [that's both men & women], taking drugs [in fact myself and my family have witnessed patrons snorting, what I assume to be cocaine], smoking cannabis, urinating, fighting etc. The same problems are being experienced by myself at the rear of the property where there is a smoking shelter.

4, There's cars pulling up outside the club premises and the occupants are dealing drugs, to some of the patrons blatantly.

5, There's always fighting there [in fact its every week], it spills out onto our streets,

6, There's glasses and bottle dumped and smashed on the street and in our gardens, even on the driveway, by patrons, when leaving the premises. I believe that the patrons shout not be allowed to leave the premises with bottles and glasses and of course this should be monitored by the management and committee.

7, Underage drinking.

8, Vehicles honking horns, Revving the engines, wheel spinning, being driven at excessive speeds & dangerously to and from the premises , parked in the surrounding streets [Twyn Star, Greenfield Cottages, St Lukes Rd., Crown Ave.] on the pavements and bus stops, These factors have become a concern for public safety.

I have lived .....the Dukestown Club since 1993, and never experienced problems like this, its a disgrace.

Dukestown has always been a lovely quite place to live, in fact a much sort after area to live and I would love to see this problem solved so we can return back to normality.

A very worrying factor is some of the older residents are getting frightened and living in fear by the activities when it spill into the streets.

I would also like to advise that its not only the immediate surrounding areas are affected by some of these problems, it extends further as the patrons return home into the early hours.

The club management and the managing committee have no respect for the surrounding neighborhood and its residents, and this matter needs to be addressed. I'm sure they wouldn't put up with this disgusting behavior outside their own homes.

May I take this opportunity to thank you in advance for your kind considerations in relation to our representations.

Regards,

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To whom it may concern.

I am writing this email to explain the issues this club has caused us as a community.

We are suffering as the club profits from Underage drinking to GBH and much more.

I have been in contact with the local authorities and provided video and recording evidence from my home of events such as fighting, Underage drinking, verbal and physical abuse, damage to homes and vehicles, drunk people urinating and defecating in the street and so much more that I could spend hours writing about. It's not just noise or a nuisance, it's causing fear every weekend. We also have a petition of closure of the club. if needed to be seen I can provide the community are speaking and we need this to stop. It is also known on social media that Underage children know the manager will not ask for ID and serves alcohol to teenagers. Its not gossip it is the truth.

Please help us and revoke whatever right they have to serve alcohol because its killing this community and in this world with whats happening an added fear is not what we need.

Best wishes

I am sending this email to make a formal complaint about the duketown working man's club. For weeks because of the manager and her poor behaviour we have suffered greatly in our streets and homes. Verbal and physical abuse including damage to our homes and vehicles. The manager of the club has laughed in our faces many times we have recordings proving that she only cares about profit and even served under age children alcohol. What happens outside that club and in our street means nothing to that club. But to us it has had such an affect its caused fear for our safety .

Several occasions there has been- violence

Abuse

Verbal abuse

Damage to property and vehicles

People urinating and defecating in the street and gardens

Smashed bottles in street and against houses

This has to stop.

Hello this email is to express my concern about the Duke's Town Working Men's Club and its recent behaviour. We have witnessed many fights and arguments, the street damaged and abused, cars parked blocking drives and even the exit and entrance of the street itself. Neighbours living in fear as our homes are also attacked. This is all down to the club and the known fact that the manager has been serving underage children alcohol. She is responsible for the behaviour and assault we have suffered. The club can be open hours past closing time and no social distancing has ever been followed.

To whom it may concern

I'm writing in regards to the dukestown working mens club in dukestown and regarding the number of issues caused by the club.

I am a resident in the area, and have had nothing but issues with the club since its been under new management.

On a number of occasions there has been drunk and disorderly behaviour displayed from fights occurring, to extremely loud noise including shouting and screaming until early hours of the morning. We have also experienced drunk men/boys urinating over our property including cars, smashing glass bottles by our cars and houses.

On one occasion a number of boys climbed a neighbours scaffolding and was terrorising the owners who are elderly.

The bar manager is also aware of the situation happening outside the pub but continues to be unpleasant and unhelpful.

We have reason to believe the people being served in this club are not all of the legal drinking age.

I would appreciate it if something could be done about this as I am constantly on edge every weekend worried about what's going to happen.

Kind Regards

Every weekend the duekstown club has become increasingly difficult to control it's customers who constantly disruptive behaviour an damage to neighbors property cannot continue, someone should be made responsible for there extions including the licensing office.

Dear Sir or Madam

31-12-2001

Re Our Concerns Regarding  
The Dukestown Club Tredegar.  
We wish to add our dismay  
that after all our complaints  
nothing if anything has been done  
to resolve the situation. Ant Social  
Behavior loud Music Screaming  
and shouting Veri loud  
fighting Urinating on our  
walls and Driveways and  
to add to all that Broken glass  
outside our Property  
Numerous interventions from the  
Police. The Management at the  
Club have a total disregard  
toward this behaviour  
We strongly feel that the license  
should be looked at very  
closely and possibly revoked.  
Yours Sincerely



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To whom it may concern,

We are writing to you in regards to the Dunestown Club.

As residents in Dunestown we are fully in support of "The Prevention of Public Nuisance" being placed on the Club. Having been residents of our address we are not opposed to the Club being open. We have lived in this area for 42 years and up until 2 years ago we experienced very little disturbance from the Club.

However the past 2 years the customers of the Club have become a nuisance. The noise levels at closing time are extremely high and customers do not leave this area within a timely or respectful manner. On many occasions rowdy, drunken customers cross the large green grassed area and loiter within the street around homes and vehicles. Please be aware that

Many of the residents within the  
Duxestown Club area are elderly.  
This includes an 89 year old  
Mum who lives on her own.

We are fearful for  
their safety as many customers  
from the Club are young and  
disrespectful of residents' boundaries  
and space.

As we have stated  
we are not opposed to the Club  
being open but we do feel there  
needs to be a thorough  
consideration given to all  
residents within this area.

Yours Sincerely